



Relatório de novembro de 2022

Fábio Rodrigues Ribeiro

Dezembro de 2022

Indisponibilidade por tipo de falha

PoP	Operadora	Infraestrutura PoP	Prog-PoP	Prog-Operadora	Prog-DAERO	PoP-Concentrador	Staff-PoP	Staff-DAERO	Roteador
10K	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
AC	00:16:20	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:13:50
AL	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
AM	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
AP	00:03:50	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
BA	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
CE	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
DF	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ES	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
GO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
MA	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
MG	00:00:00	00:03:50	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
MS	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:18:20	01:09:10	00:00:00
MT	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PA	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PB	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PE	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PI	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PR	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:10:50	00:00:00
RJ	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RN	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RO	00:00:00	02:57:38	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:23:00
RR	00:08:40	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RS	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:09:10	00:00:00
SC	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	01:09:50	00:00:00
SE	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
SP	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
TO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

Tabela 1: Indisponibilidade por tipo de falha | de 01/11/2022 a 30/11/2022

- **Operadora:** indisponibilidade causada por falha nos enlaces de operadora atendendo o PoP.
- **Infraestrutura PoP:** indisponibilidade causada por falha no fornecimento de energia elétrica do PoP.
- **Prog-PoP:** indisponibilidade causada por manutenção programada solicitada pelo PoP.
- **Prog-operadora:** indisponibilidade causada por manutenção programada solicitada por operadora.
- **Prog-daero:** indisponibilidade causada por manutenção programada solicitada pela DAERO/RNP.
- **PoP-concentrador:** indisponibilidade em um PoP que é decorrente da queda de um outro PoP concentrador.
- **Staff-daero:** indisponibilidade decorrente de ação direta da DAERO, incluindo erros de configuração roteadores e switches, interrupções de circuitos causadas por chamados abertos indevidamente, entre outros.
- **Staff-PoP:** indisponibilidade decorrente de ação direta do PoP, incluindo desligamentos acidentais, manuseio inadequado de cabos, problema de acesso físico ao PoP (para manutenção de operadoras), entre outros.
- **Roteador:** indisponibilidade causada por falhas de hardware/software de roteadores.

Indisponibilidade total

PoP	Tempo Total	Tempo Total P/ Indicador	Disponibilidade	Disponibilidade P/ Indicador %
10K	00:00:00	00:00:00	100.000%	100.000%
AC	00:30:10	00:30:10	99.930%	99.930%
AL	00:00:00	00:00:00	100.000%	100.000%
AM	00:00:00	00:00:00	100.000%	100.000%
AP	00:03:50	00:03:50	99.991%	99.991%
BA	00:00:00	00:00:00	100.000%	100.000%
CE	00:00:00	00:00:00	100.000%	100.000%
DF	00:00:00	00:00:00	100.000%	100.000%
ES	00:00:00	00:00:00	100.000%	100.000%
GO	00:00:00	00:00:00	100.000%	100.000%
MA	00:00:00	00:00:00	100.000%	100.000%
MG	00:03:50	00:03:50	99.991%	99.991%
MS	02:27:30	02:27:30	99.659%	99.659%
MT	00:00:00	00:00:00	100.000%	100.000%
PA	00:00:00	00:00:00	100.000%	100.000%
PB	00:00:00	00:00:00	100.000%	100.000%
PE	00:00:00	00:00:00	100.000%	100.000%
PI	00:00:00	00:00:00	100.000%	100.000%
PR	01:10:50	01:10:50	99.836%	99.836%
RJ	00:00:00	00:00:00	100.000%	100.000%
RN	00:00:00	00:00:00	100.000%	100.000%
RO	03:20:38	03:20:38	99.536%	99.536%
RR	00:08:40	00:08:40	99.980%	99.980%
RS	01:09:10	01:09:10	99.840%	99.840%
SC	01:09:50	01:09:50	99.838%	99.838%
SE	00:00:00	00:00:00	100.000%	100.000%
SP	00:00:00	00:00:00	100.000%	100.000%
TO	00:00:00	00:00:00	100.000%	100.000%

Tabela 2: Indisponibilidade total de 01/11/2022 a 30/11/2022 | Meta: 99,87%

- **Horas indisponíveis totais e Disponibilidade Percentual Total:** consideram todos os tipos de falha na sua composição.
- **Horas indisponíveis p/Indicador e Disponibilidade Percentual p/ indicador:** consideram todos os tipos de falha na sua composição, com exceção das falhas causadas por manutenções programadas (**prog-PoP**, **prog-operadora** e **prog-dadero**).