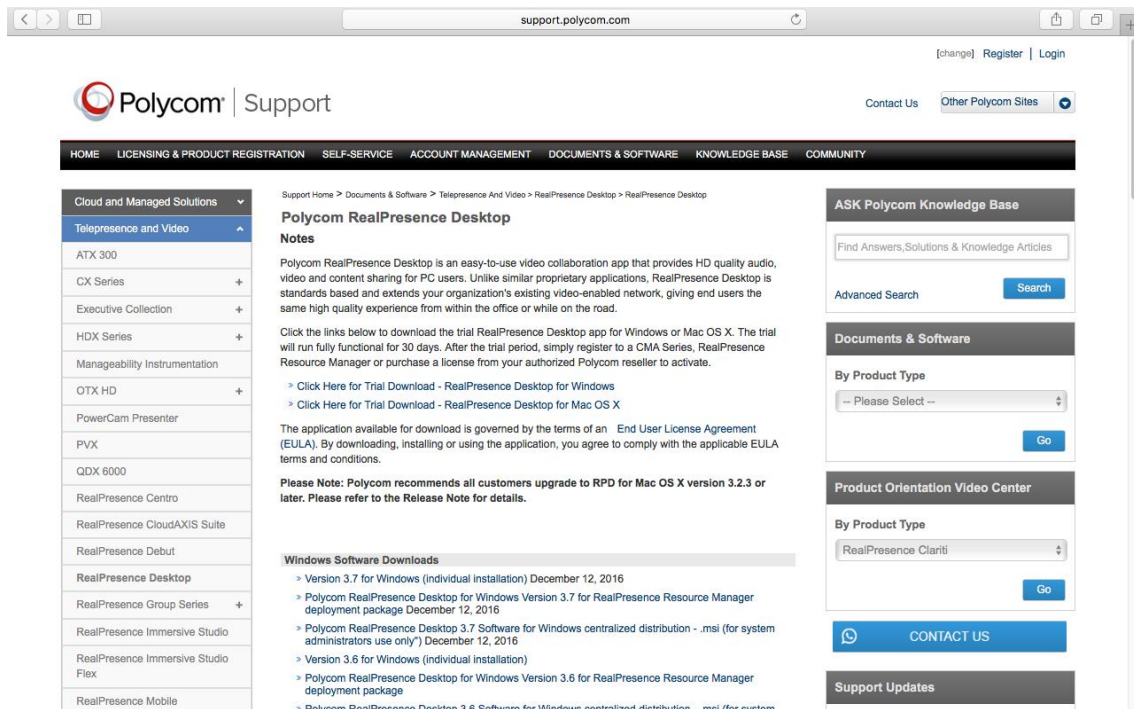


Guia de Instalação do software RealPresence – macOS


A. Instalando o RealPresence

Faça o download da última versão do software no link a seguir: [download](#)



The screenshot shows the Polycom Support website. The main navigation bar includes: HOME, LICENSING & PRODUCT REGISTRATION, SELF-SERVICE, ACCOUNT MANAGEMENT, DOCUMENTS & SOFTWARE, KNOWLEDGE BASE, and COMMUNITY. The left sidebar lists various product categories, with 'Telepresence and Video' expanded to show sub-categories like ATX 300, CX Series, etc. The main content area is titled 'Polycom RealPresence Desktop' and contains a 'Notes' section with the following text: 'Polycom RealPresence Desktop is an easy-to-use video collaboration app that provides HD quality audio, video and content sharing for PC users. Unlike similar proprietary applications, RealPresence Desktop is standards based and extends your organization's existing video-enabled network, giving end users the same high quality experience from within the office or while on the road.' Below this, there are links for trial downloads for Windows and Mac OS X. A 'Please Note' section states: 'Please Note: Polycom recommends all customers upgrade to RPD for Mac OS X version 3.2.3 or later. Please refer to the Release Note for details.' There is also a 'Windows Software Downloads' section with links to various versions (3.7 and 3.6) for individual installation and deployment packages. On the right side, there are sections for 'ASK Polycom Knowledge Base', 'Documents & Software', and 'Product Orientation Video Center'.

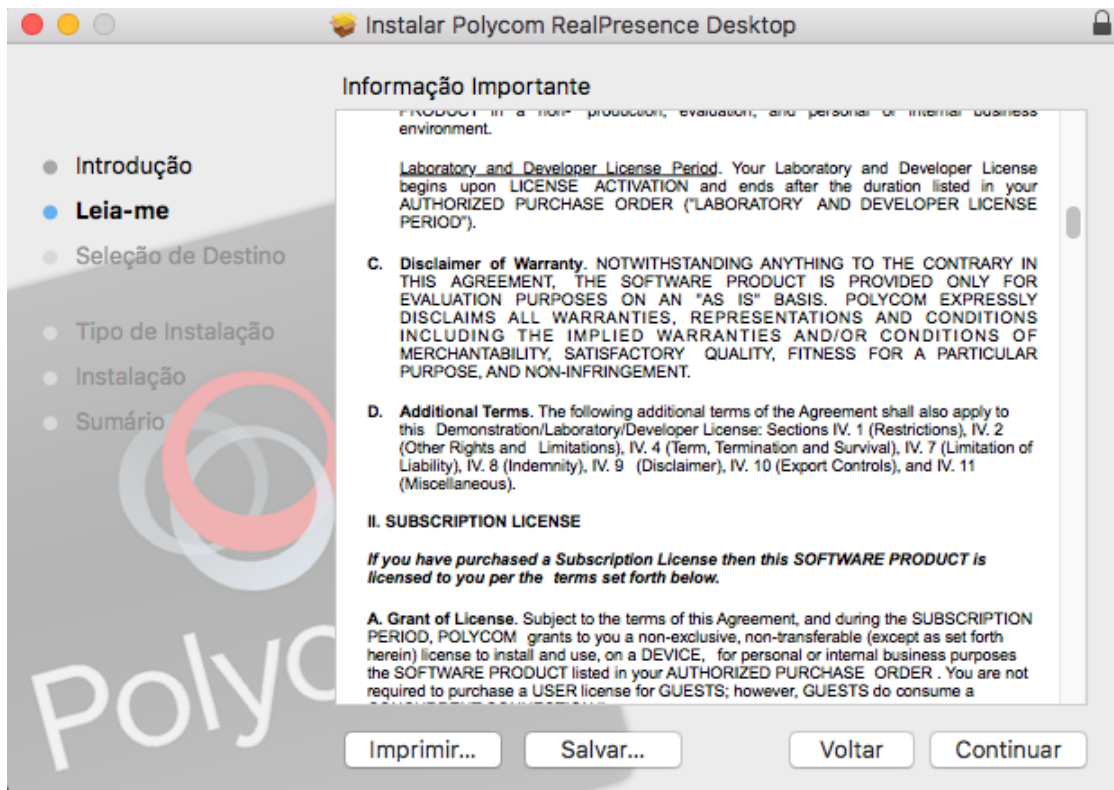
1º Passo:



The screenshot shows the 'Instalar Polycom RealPresence Desktop' window. The title bar reads 'Instalar Polycom RealPresence Desktop'. The main content area is titled 'Bem-vindo ao Instalador de Polycom RealPresence Desktop' and displays the 'END USER LICENSE AGREEMENT FOR POLYCOM® SOFTWARE'. The agreement text includes: 'IMPORTANT-READ CAREFULLY BEFORE USING THE SOFTWARE: This End-User License Agreement ("Agreement") is a legal agreement between you and/or any company you represent, "you" and either Polycom (Netherlands) B.V. (if you are located in Europe, Middle East, or Africa), Polycom Asia Pacific PTE Ltd. (if you are located in Asia Pacific), or Polycom, Inc. (if you are located in the rest of the world) (each referred to individually and collectively herein as "POLYCOM"), for the SOFTWARE PRODUCT (as defined below) licensed by POLYCOM or its suppliers. Unless otherwise agreed in writing by POLYCOM, by accepting these terms or by installing, downloading, copying, or otherwise using the SOFTWARE PRODUCT, you agree to be and will be bound by the terms of this Agreement as a condition of your license and the terms and conditions of this Agreement will prevail over any inconsistent, conflicting, additional or preprinted terms. If you do not agree to the terms of this Agreement, your use is prohibited and you may not install or use the SOFTWARE PRODUCT. The SOFTWARE PRODUCT is protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. The SOFTWARE PRODUCT is licensed (not sold) to you, and its use is subject to the terms of this Agreement. This is NOT a sale contract. DEFINITIONS "SOFTWARE PRODUCT" means computer software, including any software updates or upgrades thereto, and associated media, printed materials, and "online" or electronic documentation identified on an AUTHORIZED PURCHASE ORDER.' At the bottom of the window, there are two buttons: 'Voltar' and 'Continuar'.

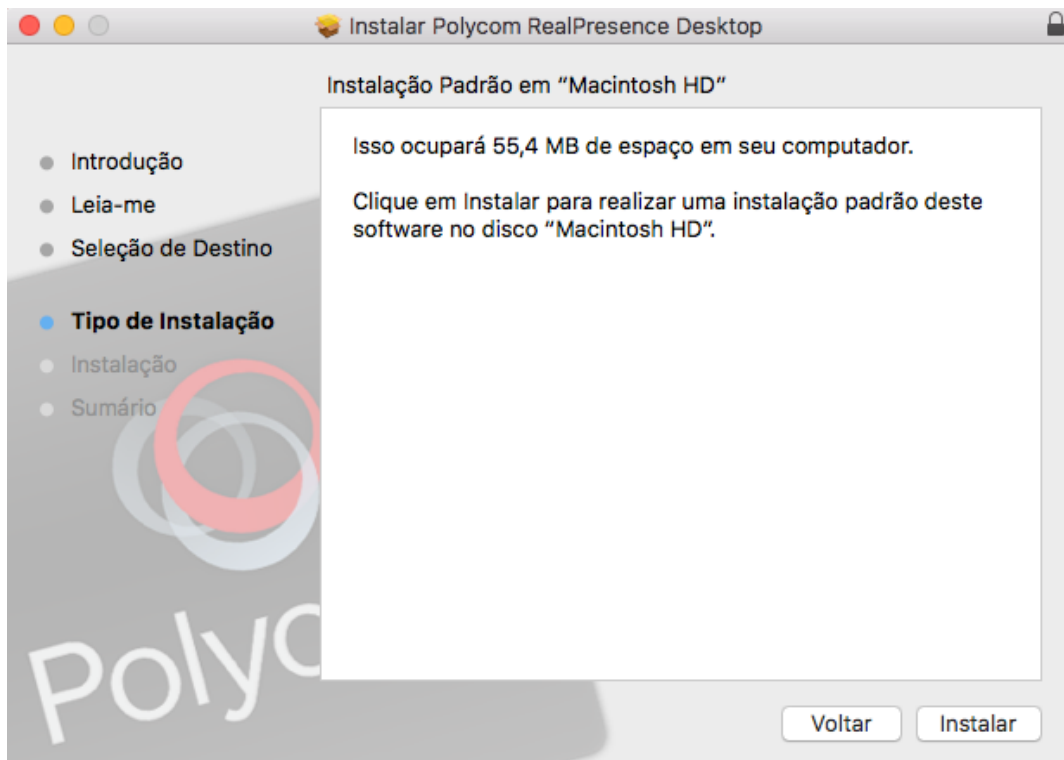
Inicie o instalador e clique em "Continuar".

2º Passo:



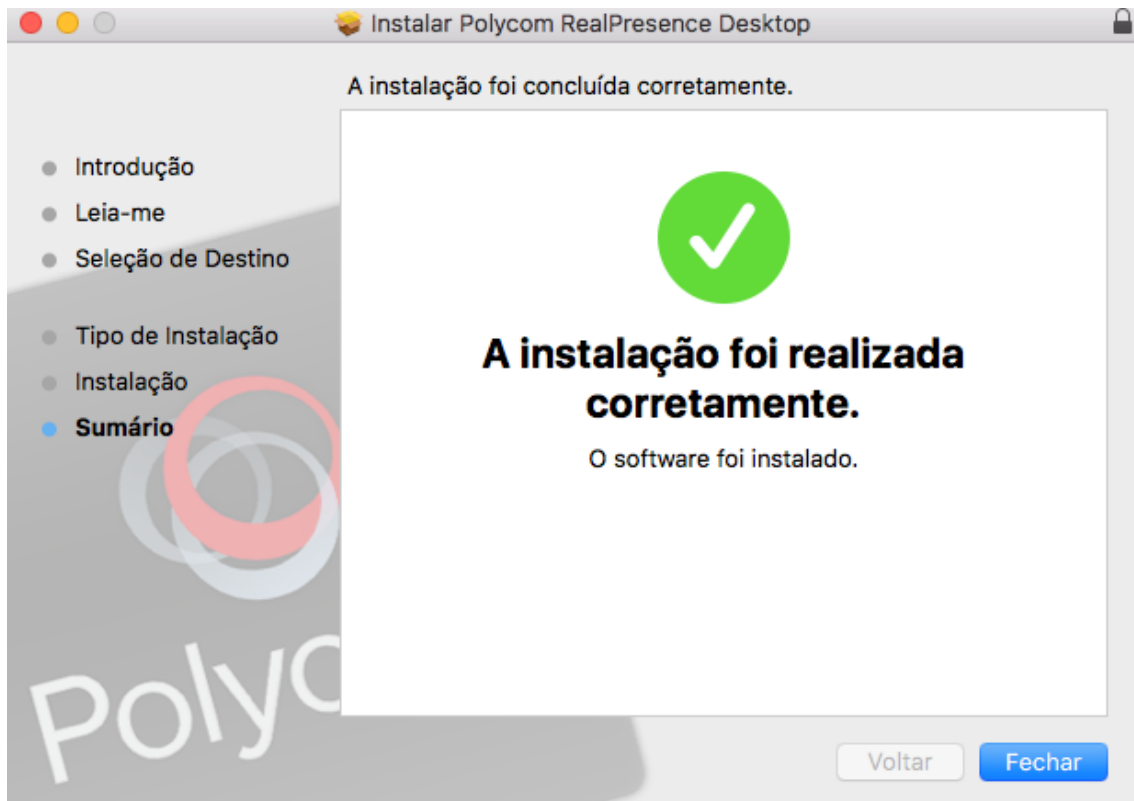
Se você quiser pode salvar ou imprimir os termos de uso. Para prosseguir, clique em "Continuar".

3º Passo:



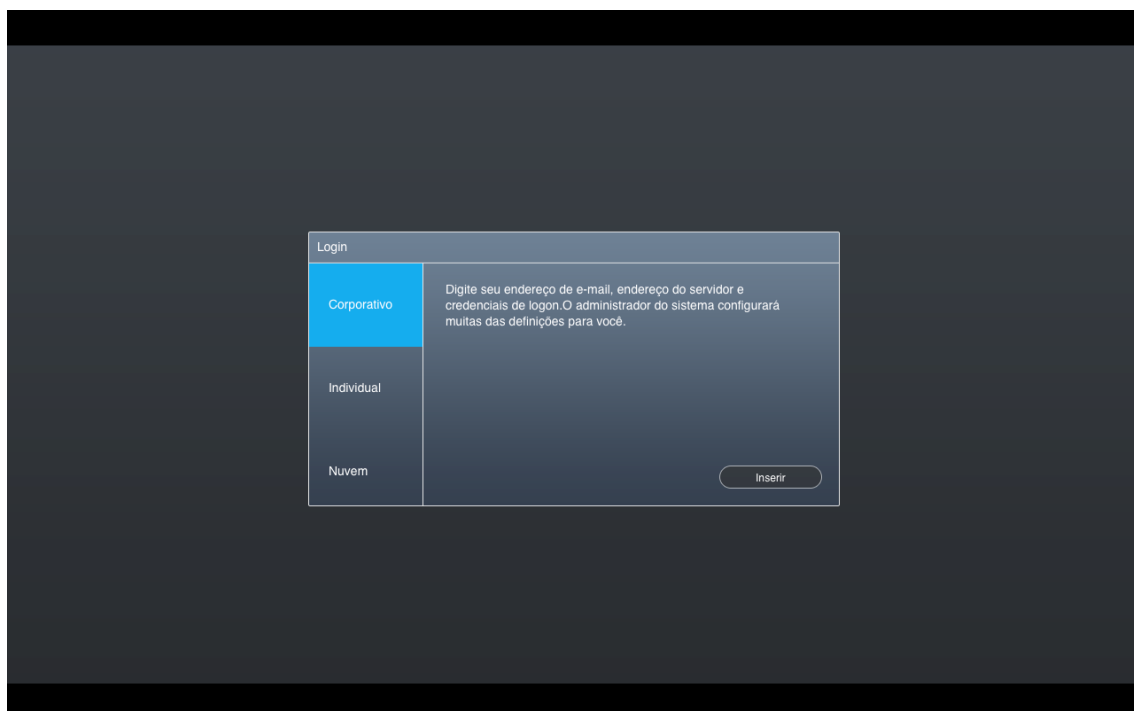
Para prosseguir com a instalação, clique em "Instalar".

4º Passo:



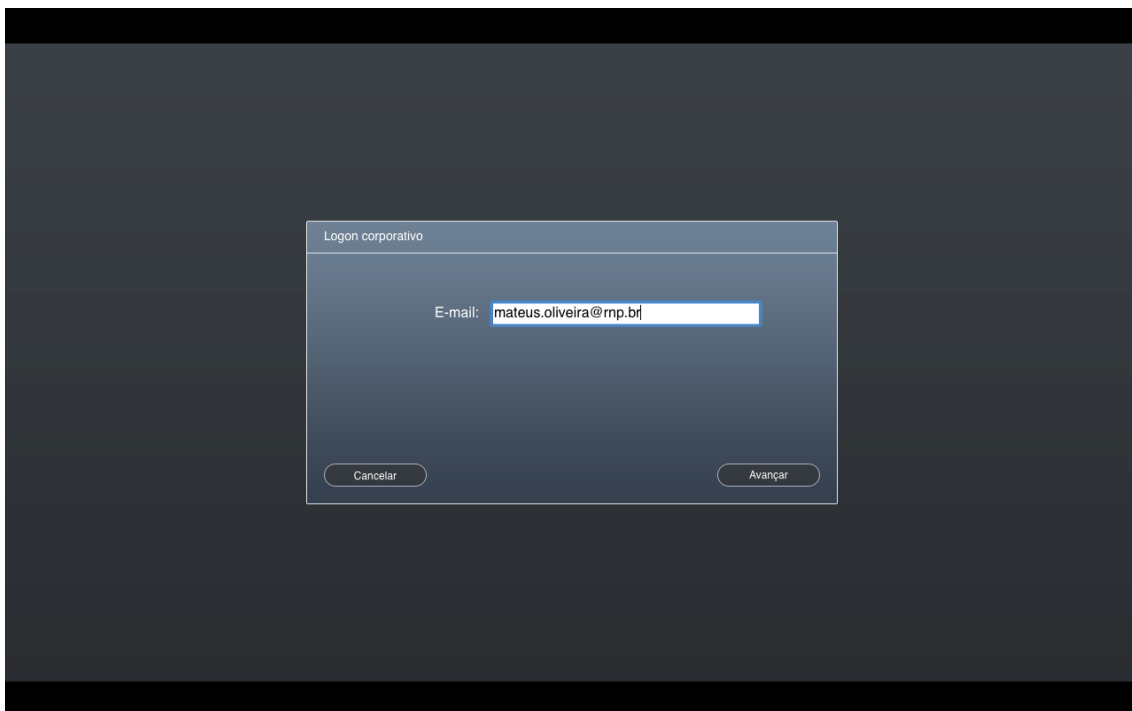
Selecione “Fechar” para finalizar a instalação e abrir o RealPresence.

5º Passo:



Após iniciar o software, selecione “login corporativo” e clique na opção “Inserir”.

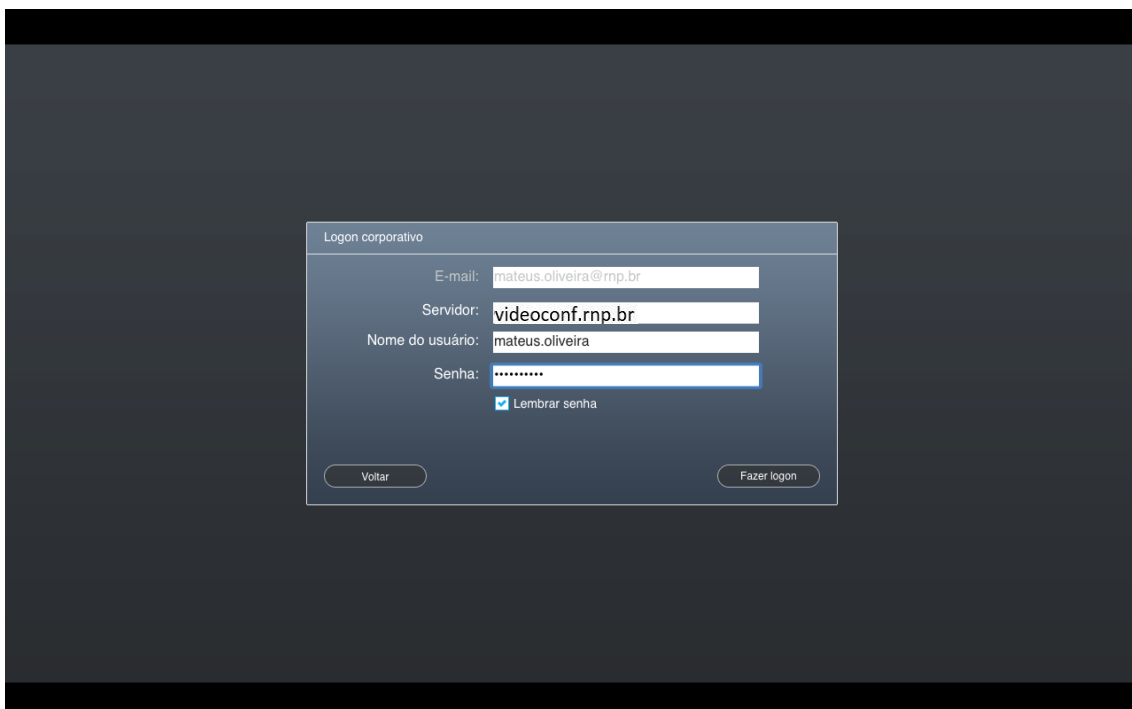
6º Passo:



The screenshot shows a dark-themed dialog box titled "Logon corporativo". It contains a single text input field labeled "E-mail:" with the value "mateus.oliveira@mp.br". Below the field are two buttons: "Cancelar" on the left and "Avançar" on the right. The "Avançar" button is highlighted with a blue border.

Digite o e-mail cadastrado e clique em “Avançar”.

8º Passo:

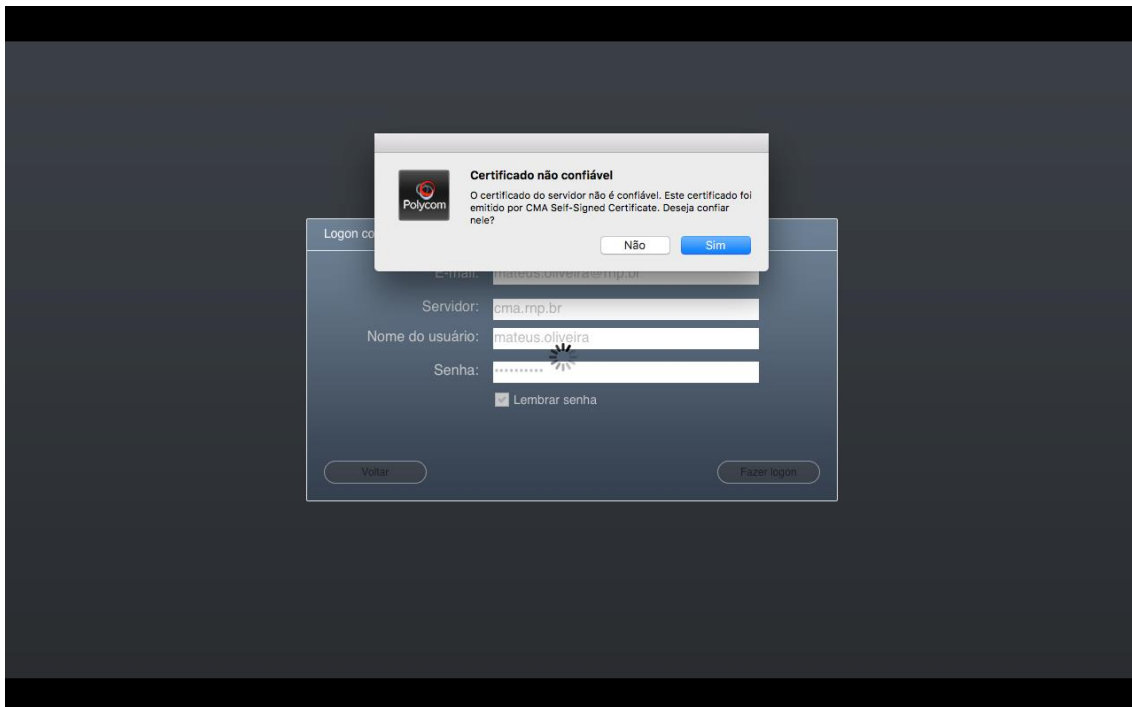


The screenshot shows the same "Logon corporativo" dialog box, but now with four input fields: "E-mail:" (mateus.oliveira@mp.br), "Servidor:" (videoconf.rnp.br), "Nome do usuário:" (mateus.oliveira), and "Senha:" (masked with dots). A checkbox labeled "Lembrar senha" is checked. At the bottom are two buttons: "Voltar" on the left and "Fazer logon" on the right.

No campo “Servidor”, digite o endereço videoconf.rnp.br

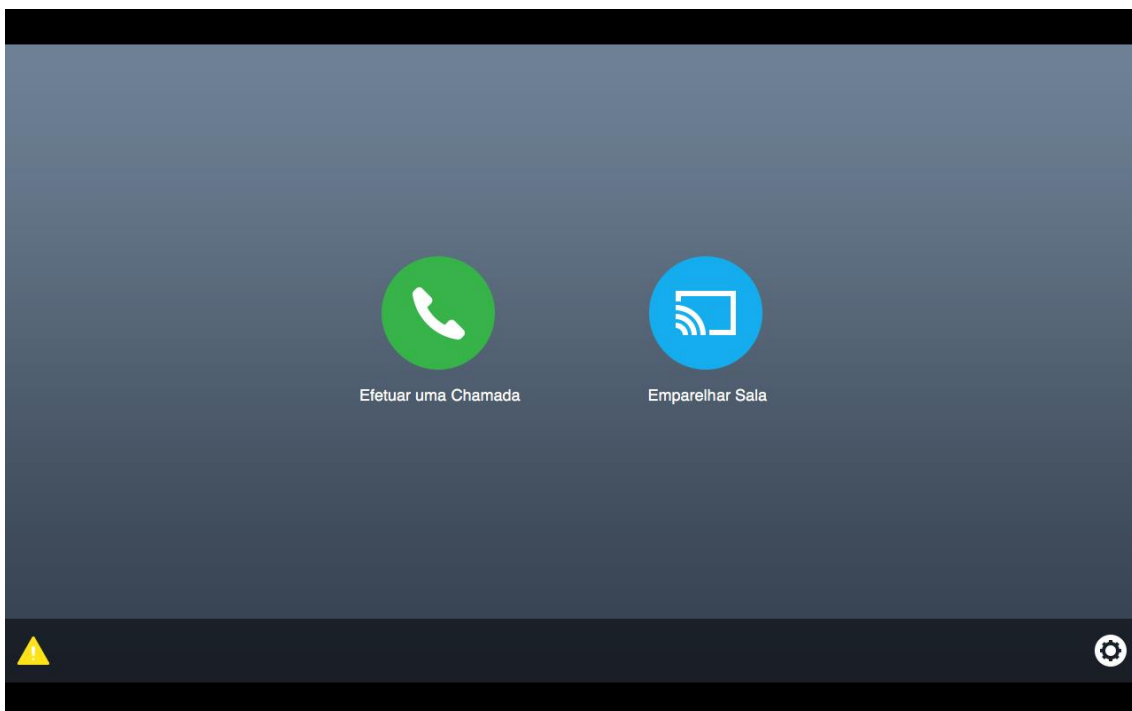
Já nos campos “Nome do usuário” e “Senha”, utilize as credencias passadas pelo Service Desk.

Por fim, clique em “Fazer logon”.



Aceite o certificado para finalizar as configurações.

B. Modo de uso



Após a instalação e configuração, selecione "Efetuar uma Chamada".



Para realizar ligações para as salas de MCU da RNP ou endpoints, utilize o Teclado de discagem que está no canto direito. Após inserir o IP ou número da sala, clique em “Chamar”.

